

TERMS OF USE

TTK Services Pte. Ltd.

Last updated: 23 April 2026

These Terms of Use ("**Terms**") govern your access to and use of the websites operated by **TTK Services Pte. Ltd.** ("**we**", "**us**", or "**our**"), a company incorporated in the Republic of Singapore, namely **www.ttkservices.sg** and **www.greencuddle.store** (each a "**Website**" and collectively, the "**Websites**").

By accessing or using any of the Websites, you ("**you**" or "**User**") agree to be bound by these Terms. If you do not agree to these Terms, you must not access or use the Websites.

1. About Us

TTK Services Pte. Ltd. is engaged in the provision of **landscaping design and maintenance services**. We operate the following Websites, both of which are governed by these Terms:

- **www.ttkservices.sg** — our main website, an informational platform through which you may learn about our services and submit enquiries. No binding contract for services is formed through this Website itself; any engagement for services will be the subject of a separate written agreement between you and us.
- **www.greencuddle.store** — our online store, through which we offer succulents, other plants, and related products for sale. Purchases made through this Website are additionally governed by clause 5 (Purchases from Our Online Store) below.

References in these Terms to "the Website" shall be read, where the context requires, as references to either or both of the Websites.

2. Acceptance and Modification of Terms

2.1 By using the Website, you represent that you are at least 18 years of age and have the legal capacity to enter into these Terms, or that you are accessing the Website on behalf of a legal entity that you are authorised to bind.

2.2 We reserve the right to modify these Terms at any time, in our sole discretion. Changes take effect upon posting the updated Terms on the Website. Your continued use of the Website after any change constitutes your acceptance of the revised Terms. You are responsible for checking these Terms periodically.

3. Use of the Website

3.1 Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, revocable licence to access and use the Website for your personal or internal business purposes.

3.2 You agree not to:

- use the Website in any manner that violates any applicable law or regulation of the Republic of Singapore or any other jurisdiction;
- use the Website to transmit any material that is unlawful, harassing, defamatory, obscene, or otherwise objectionable;
- attempt to gain unauthorised access to any portion of the Website, other accounts, computer systems, or networks connected to the Website;
- use any robot, spider, scraper, or other automated means to access the Website for any purpose without our express written permission;
- interfere with or disrupt the Website or servers or networks connected to the Website, or disobey any requirements, procedures, policies, or regulations of networks connected to the Website;
- introduce any virus, trojan, worm, logic bomb, or other harmful material to the Website;
- reverse engineer, decompile, or disassemble any portion of the Website; or
- use the Website for any commercial solicitation purposes without our prior written consent.

3.3 We reserve the right to refuse service, terminate accounts, remove or edit content, or restrict access to the Website at any time, without notice, in our sole discretion.

4. Enquiry Form and Submission of Information

4.1 www.ttkservices.sg includes an enquiry form through which you may voluntarily provide information to us in order to request information about our services or to engage with us.

4.2 By submitting the enquiry form, you:

- represent and warrant that all information you provide is true, accurate, current, and complete, and that you have the right to share such information;
- consent to our collection, use, and disclosure of your personal data in accordance with our **Data Protection Notice** and for the purposes of responding to your enquiry, contacting you by your preferred method, providing follow-up information about our services, and maintaining our records; and
- acknowledge that submission of the form does not create any contract, engagement, or obligation on our part to provide any service.

4.3 Any personal data collected through the Website is handled in accordance with the **Personal Data Protection Act 2012** of Singapore (the "**PDPA**") and our **Data Protection Notice**, which is incorporated into these Terms by reference. Please refer to our Data Protection Notice for details on the personal data we collect, the purposes for which it is used, how you may withdraw consent, and how you may access or correct your personal data.

5. Purchases from Our Online Store

5.1 **Application.** This clause 5 applies to your purchase of goods through **www.greencuddle.store** (the "**Store**"). It applies in addition to the other provisions of these Terms.

5.2 **Store Terms and Conditions.** Your purchase of goods through the Store is additionally governed by the separate **Terms and Conditions** published on the Store (including, without limitation, the Store's return policy and shipping policy) (the "**Store T&Cs**"), as updated by us from time to time. The Store T&Cs are incorporated into these Terms by reference. Please refer to the Store T&Cs for details on order processing and delivery timeframes, delivery and self-collection options and fees, and returns and after-sales support.

5.3 **Conflict.** In the event of any conflict or inconsistency between these Terms and the Store T&Cs in relation to a purchase made through the Store, the Store T&Cs shall prevail to the extent of the conflict or inconsistency.

5.4 **Orders and acceptance.** Your order constitutes an offer by you to purchase the goods subject to these Terms and the Store T&Cs. No contract will arise between you and us until we issue a confirmation of dispatch or otherwise accept your order. We reserve the right to refuse or cancel any order at our discretion, including where goods are unavailable, where there is an error in the price or product description, or where we suspect fraudulent activity.

6. Intellectual Property

6.1 All content on the Websites — including but not limited to text, graphics, logos, icons, images, audio clips, video clips, data compilations, page layouts, underlying code, and software — is the property of TTK Services Pte. Ltd. or its licensors and is protected under the laws of Singapore and international copyright, trademark, and other intellectual property laws.

6.2 You may view, download, and print content from the Websites solely for your own personal, non-commercial use, provided that you do not modify the content and that you retain all copyright and other proprietary notices. Any other use, including the reproduction, modification, distribution, transmission, republication, display, or performance of the content on the Websites, is strictly prohibited without our prior written consent.

6.3 All trademarks, service marks, and trade names used on the Websites are the property of TTK Services Pte. Ltd. or their respective owners. Nothing in these Terms grants you any right to use any trademark, service mark, logo, or trade name of TTK Services Pte. Ltd. or any third party.

7. Third-Party Services and Tools

7.1 The Websites use various third-party services, plugins, and tools — including, without limitation, search engine optimisation plugins, form-building plugins, e-commerce and payment processing services, and web analytics and performance measurement services — to operate the Websites, manage their content, process transactions, measure performance, and improve user experience.

7.2 These third-party services may collect information about your device, browser, IP address, pages visited, and interactions with the Websites through cookies, pixels, and similar technologies. Your use of the Websites constitutes your acknowledgement that such information may be collected, processed, and stored by these third parties in accordance with their respective terms and privacy policies. We are not responsible for the practices of these third parties.

7.3 Details of how we and such third parties use cookies and similar technologies, and how you can manage your preferences, are set out in our Data Protection Notice.

8. Links to Third-Party Websites

The Websites may contain links to websites or resources operated by third parties. Such links are provided for your convenience only. We have no control over the content of such third-party websites and accept no responsibility for them or for any loss or damage that may arise from your use of them. The inclusion of any link does not imply endorsement by us.

9. Disclaimers

9.1 The Websites and all content, information, materials, goods, and services made available on the Websites are provided on an **"as is"** and **"as available"** basis without warranties or representations of any kind, whether express or implied.

9.2 To the maximum extent permitted by law, we disclaim all warranties, including but not limited to implied warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy, completeness, currency, or uninterrupted or error-free operation.

9.3 Without limiting the foregoing, we do not warrant that:

- the Websites will be available at any particular time or location;
- any defects or errors will be corrected;
- the Websites are free of viruses or other harmful components; or

- the results of using the Websites will meet your requirements.

9.4 Any content, information, or material on the Websites is for general information only and does not constitute professional, legal, financial, horticultural, or other advice. You should not rely on such content as a substitute for advice from a qualified professional.

10. Limitation of Liability

10.1 To the maximum extent permitted by law, in no event shall TTK Services Pte. Ltd., its directors, officers, employees, agents, affiliates, or licensors be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, including but not limited to loss of profits, revenue, data, goodwill, or other intangible losses, arising out of or in connection with your access to or use of, or inability to access or use, the Websites or any content, goods, or services on them, whether based on warranty, contract, tort (including negligence), statute, or any other legal theory, and whether or not we have been informed of the possibility of such damage.

10.2 Nothing in these Terms limits or excludes our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited under applicable Singapore law.

11. Indemnification

You agree to indemnify, defend, and hold harmless TTK Services Pte. Ltd., its directors, officers, employees, agents, affiliates, and licensors from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable legal fees on a full indemnity basis) arising out of or in connection with:

- your access to or use of the Websites;
- your breach of these Terms;
- your violation of any applicable law or regulation; or
- your infringement of any rights of a third party.

12. Termination

12.1 We may, in our sole discretion and without liability to you, suspend, restrict, or terminate your access to all or part of the Websites at any time, with or without notice and for any reason, including if we believe you have breached these Terms.

12.2 Clauses 6 (Intellectual Property), 9 (Disclaimers), 10 (Limitation of Liability), 11 (Indemnification), 13 (Governing Law and Jurisdiction), and any other provisions that by their nature should survive termination shall continue in force after termination.

13. Governing Law and Jurisdiction

13.1 These Terms, and any non-contractual obligations arising out of or in connection with them, shall be governed by and construed in accordance with the laws of the **Republic of Singapore**, without regard to its conflict of laws principles.

13.2 You agree to submit to the exclusive jurisdiction of the courts of the Republic of Singapore in respect of any dispute, controversy, or claim arising out of or in connection with these Terms or the Websites.

14. General

14.1 Entire Agreement. These Terms, together with our Data Protection Notice and any other legal notices published by us on the Websites, constitute the entire agreement between you and us in relation to your use of the Websites.

14.2 Severability. If any provision of these Terms is held to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect, and the invalid, illegal, or unenforceable provision shall be modified to the minimum extent necessary to make it valid, legal, and enforceable.

14.3 No Waiver. No failure or delay by us in exercising any right, power, or privilege under these Terms shall operate as a waiver of such right, nor shall any single or partial exercise of any right preclude any other or further exercise of that right.

14.4 Assignment. You may not assign, transfer, or sub-licence any of your rights or obligations under these Terms without our prior written consent. We may assign, transfer, or sub-licence any of our rights or obligations under these Terms at any time without notice.

14.5 Notices. Any notice required to be given under these Terms shall be in writing and sent to the email address stated in clause 15. Notices shall be deemed given upon receipt.

15. Contact Us

If you have any questions, comments, or complaints about these Terms or the Websites, please contact us at:

TTK Services Pte. Ltd.

Email: info@ttk-services.com

Telephone: **+65 6465 1622**

For matters specifically relating to your personal data (including access, correction, or withdrawal of consent), please contact our **Data Protection Officer** using the contact details above, in accordance with our Data Protection Notice.

These Terms of Use were last updated on 23 April 2026.